In October 2016, FSBPT made changes to how customers access FSBPT products. Under the new process, customers will log in with their unique FSBPT ID number and password. If you have a license, you have an FSBPT ID.

Here are the easy steps to access your FSBPT ID if you don’t already know it.

**Step 1**  
Click on the Customer Login link in the upper right hand of [www.fsbpt.org](http://www.fsbpt.org)

**Step 2**  
Click on the Forgot your FSBPT ID? link

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**Customer Log In**

**Existing Customers/CAPTE Graduates**

* FSBPT ID

If you fall into one of these categories, you have an FSBPT ID and should click the Forgot your FSBPT ID link to retrieve your FSBPT ID:

1. Purchased a product (including PEAT or an exam registration) from FSBPT
2. Are a graduate from a CAPTE-accredited school
3. Have been issued an AIN from FSBPT.

**Forgot your FSBPT ID?**

* Password

Forgot/Create your Password?
**Step 3**
Enter your First Name, Last Name, Date of Birth, and Email Address and click on the “Email Me My FSBPT ID” button. This step will only work if all four fields match a record in our system.

- You will receive the following notice if successful:

  ![Email Sent](image)

  You will receive the following notice if the First Name, Last Name, and Date of Birth fields match a record in our system, but there is a different email:

  ![Incorrect Email](image)

- You will receive the following notice if the name fields don’t match, or if we don’t have your Date of Birth in our system:

  ![Account Issue](image)
Step 4
You will receive the following at the email address associated with your FSBPT account:

You received this notification because you need to complete your profile to create your Federation of State Boards of Physical Therapy (FSBPT) account or you forgot your FSBPT ID. Creation of an FSBPT account is needed before you can access any FSBPT services, such as registering for the National Physical Therapy Exam (NPTE), transferring a score to another state PT board, or taking the PEAT practice exam.

Your FSBPT ID is [Redacted]. You will use this to login.

Click on the link below to setup or update your password.

Update Password

*NOTE – This is a one-time only link. If you need to reset your password again, use https://pt.fsbpt.net/Account/ForgotPassword.*

Once you’re logged in, complete your profile.

FSBPT customer support is available Monday-Friday, 9 am-5 pm, ET, if you need assistance with obtaining your FSBPT ID and logging in for the first time.