



Performance Feedback Report Frequently Asked Questions

Technical Issues

Q: My report does not look like the sample, or is not printing correctly. What do I do?

A: Your browser may not be fully compatible with the Performance Feedback Report graphic software. We recommend using IE 9 or higher (**not** in “Compatibility Mode”). Below is a list of known issues.

- In IE versions 8 and older, graphs will display vertically rather than horizontally. The graphs will still display the correct information, but it might be harder for some people to see the graphs well.
- When printing from Chrome (all versions), graphs will not display the score or confidence interval bars correctly.
- When using the “Convert” plug-in for Adobe Acrobat (full version) in your browser, graphs will not print to the PDF. This problem can be avoided by using the “Print” option and selecting Adobe PDF as the printer.
- If you tested prior to 2013, you will not be able to get the full scaling and retake range information.

Q: I can’t purchase a PFR for my examination. Why not?

A: There are two reasons why you might not be able to purchase a PFR. First, if you have an outstanding inquiry from the NPTE security team, you will not be able to purchase reports or transfer scores. Please contact security@fsbpt.org to resolve this situation. Second, FSBPT does not provide PFRs for scores before implementation of the 2013 Content Outlines. The information in the PFRs is of limited value given that so much time has passed, test content has changed over time, and the NPTE is scored using a slightly different method. If you have not taken the NPTE in several years, you should consider purchasing the Practice Examination and Assessment Tool (PEAT) which will give you more relevant information and a PFR-style report. That information will be much more useful in preparing for the current NPTE.

Q: I can’t see a Performance Feedback Report I purchased prior to 2013. How can I access it?

A: FSBPT no longer supports PFRs before the 2013 Content Outlines (see above). If you need a record that you purchased a PFR, we can provide one to you.

Total Scores

Q: The highest score in the Retake Range is above 600. Does that mean if I had taken a different form of the examination, I should have passed?

A: Based on the score you earned, we are able to estimate a range of scores that is likely to include your average score if you had taken every other form of the exam on the same day. Although each form is equal in terms of difficulty, you may be more familiar with the content of



the questions on some forms, and less familiar with the content on others. Guessing on questions that you don't know the answer to also plays a part in your score changing across administrations. Sometimes you will guess right, and sometimes you will guess wrong.

Based on a single score, it is not possible to determine if you would have passed if you had taken a different form. The Retake Range estimates the range of scores you could expect if you had taken a different form of the examination on the same day and if you prepared in exactly the same way as you did for the original examination. About two-thirds (64%) of examinees have an average score within the Retake Range we report.

Q: How do I determine the cut score for the exam I took?

A: FSBPT does not disclose the cut scores for specific examination forms to the public. If you want to know an approximate cut score for the form you took, you can add together the "On Track to Pass" scores for each Content Area. If you get this score, you will definitely pass.

Q: What is the difference between the retake range and the wider set of bars in the charts?

A: Both are statistical "confidence intervals" around your score. The retake range is a confidence that covers approximately 65% of your possible scores. In the graphs, that is represented by the green, yellow, or red box, with your score being the center line in that box. The bars that extend beyond the box are a confidence interval that covers 95% of possible scores. The 95% confidence interval is exactly twice as wide as the 65% confidence interval.

Q: The test seemed easy, but I still failed. Why is that?

A: A test form of the NPTE might seem more difficult than other forms you have taken, or it might seem easier. There are no "trick questions" on the NPTE, but an item might not be as easy or as difficult as it seems. Some items seem easy, but you may have missed an important fact, or the item might test whether you can recognize a common mistake. Other items may seem hard, but when you think them through, you are able to come to the correct answer. You may not be familiar with an item's content, but by applying your knowledge of physical therapy, you can get the item right. Overall, each form of the NPTE is equal in difficulty.

Q: How do I know which questions are unscored?

A: Unscored pretest questions are included on the examination to determine if they meet FSBPT's rigorous statistical standards. Unscored questions are distributed randomly throughout the test and are not identified. If they were, examinees might skip them or might not put as much effort into answering them as they would for questions that count toward their score. Examinees' sincere effort to answer the pretest questions as though they were being scored is needed for meaningful statistical analysis of the pretest questions' performance.

Q: Why don't the pretest questions count toward my total score?

A: Including these questions in your score would delay score reporting by weeks and would not likely change the result of your examination.



Scores by Content Area and Body System

Q: Can I combine content area scores or body systems scores from previous administrations to pass the examination?

A: You cannot combine scores from different administrations to create a passing score. The number of questions in any given content area is too few to determine your ability in that area with much precision. So you could score above 600 in an area due to being asked questions that you know well (by chance) rather than a complete representation of your knowledge in that area.

Q: Why can't I pass each content area or body system one at a time?

A: In some professions, candidates for licensure are allowed to pass the licensure examination one section at a time. Most of these examinations are administered over more than one day, and the option to pass by section is offered to examinees for administrative efficiency. Since the NPTE can be taken in one sitting, there is no need to allow examinees to pass by section. Examinations that allow examinees to pass by section are not common in the health care professions.

Q: What do the green, yellow, and red boxes mean in the graphs?

A: The colors indicate how confident you can be that you are on track to pass in a given area. If a box on the graph for that content area is green, that means you can be fairly confident that you are on track to pass with your knowledge of that area. If an area is yellow, it means that you are close to being on track to pass in that area, possibly a little above or a little below the standard. If a content area is red, it means that you are not on track to pass in that area. You may want to allocate more time to red and yellow areas than green areas when studying.

Q: Why are some of the retake ranges and confidence intervals wider than others?

A: The width of the retake ranges and confidence interval is related to the number of questions in an area and your score. For areas with fewer questions, the retake range and confidence interval will be wider. For areas with more questions they will be narrower. Also, if your score is far from 600, the retake range and confidence intervals will be wider.

Q: My percentage correct was higher in one area, but the scale score for that area was lower than for other areas. How is that possible?

A: The questions in each area vary in difficulty. If the questions in one area are very difficult, it is possible to get a higher scale score in that area without answering a high percentage of questions correctly. The opposite is also true. If the questions in an area are easy, you will have to get a high percentage correct in order to get the same scale score.

Scores by Section

Q: I didn't see any pattern in the scores by content area or body system, but my score on one section was very low. How can I improve that?



A: Several things can cause a low section score. It might be that the questions in that section were hard for you, and it was just a random occurrence. Another possibility is that your mind wandered or you lost concentration during that section. If you think this is the case, make sure you do what you can to keep your energy level up throughout the examination. Make sure you get a normal amount of sleep the night before. Make sure you eat a nutritious meal before the testing session but not so much that you will be fatigued. If you drink caffeine, make sure you don't drink too much, as that could interfere with your concentration or cause you to "crash" during the test. If you have any flexibility in scheduling your examination, schedule it during a time when you will be at peak alertness. Although the testing day is a big day for everyone, it is important to treat it like any other day as much as possible, so that your performance is not affected by a big change in your routine.

Stress can also interfere with your ability to concentrate. Studying strategically will reduce your stress. Make a reasonable study schedule, and stick to it. Practice meditation or relaxation techniques that will help you focus your mind. Take practice questions under exam-like circumstances, in a quiet place like a library, and time yourself with limited breaks. These strategies will help you better prepare for the examination.

Lastly, if you find your mind wandering during the examination, use the strikeout feature or your dry-erase board to help you work through questions. Doing this might help you get your focus back.

Q: Why do the numbers of questions change from section to section? Why doesn't each section include 50 questions, like in the actual examination sections?

A: The number of items per section changes because unscored pretest items are distributed randomly throughout the examination. Each section contains roughly the same number of scored items, but that might vary by one or two items per section.

Content Outlines & Example Questions

Q: Why can't I get questions and answers from my actual examination form?

A: For test security purposes, we cannot release items from a particular test form until long after the test administration. To prepare to retake the examination, it is better to focus your studying on the broad areas where you want to improve your performance. The Performance Feedback Report shows examples of items from each area of the examination so that you can have a reference for what those items look like. You could also use FSBPT's Practice Exam and Assessment Tool (PEAT) to get a better idea of the kinds of questions that relate to particular content areas or body systems.

Q: Does the content outline change from examination form to examination form?

A: FSBPT updates the content outlines periodically to keep pace with changes in practice and minimum competence requirements. These changes are usually announced about a year in



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advance in the “Exam Development” section of the FSBPT website. All forms administered within a calendar year are based on the same content outline.

Q: The NPTE seemed to include many items from one content area or body system. Why did my test form have so many of these items?

A: The content of each examination form is balanced by a committee of experts before it is administered. An examination form might seem to include many questions on a single topic because you spent a lot of time on those questions or because those questions were hard for you or concerned clinical scenarios you had not encountered before. Any of these factors might make a topic more memorable, and therefore it might seem that there are more items on that area on the examination. However, FSBPT takes great care to balance the content of each NPTE form.